



BUREAU  
VERITAS

Bureau Veritas Certification

# GENEL TRANSPORT NAKLİYAT VE TİC. LTD. ŞTİ.

CUMHURİYET CADDESİ NO:123/6 HARBİYE, ŞİŞLİ, İSTANBUL, TÜRKİYE

*Bureau Veritas Certification certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below*

## ISO 10002:2018

*Scope of certification*

**HANDLING AND EVALUATION CONSUMER COMPLAINT FOR DOMESTIC AND INTERNATIONAL TRANSPORT AND LOGISTICS SERVICES, SPECIAL PROJECT TRANSPORTATION AND DESIGN, FOREIGN TRADE, CUSTOMS SERVICES, MANAGEMENT AND ADMINISTRATIVE ORGANIZATION ACTIVITIES**

Original Cycle Start Date: 19-07-2024

Expiry Date of Previous Cycle: NA

Certification / Recertification Audit date: 15-04-2024

Certification / Recertification cycle start date: 18-07-2024

Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: 18-07-2027

Certificate No.: TR013491

Version: 1

Issue Date: 19-07-2024

**İBRAHİM TAGAY**  
Certification Manager



Local Office: Pasco Plaza Altayçeşme Mah. Çamlı Sok. No: 21 Kat: 8

Maltepe, İstanbul, 34843 Turkey

Further clarifications regarding the scope and activity of this certificate, and the applicability of the management system requirements, please call: +90 216 518 40 50